

10-YEAR LIMITED PAINT WARRANTY COMMODITY



171 Naples Ave. - Tontitown, AR, 72762
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LIMITED WARRANTY AND LIMITATION OF LIABILITY FOR CENTRAL STATES MANUFACTURING (CSM)
STEEL ROOFING AND SIDING PANELS.

THIS WARRANTY COVERS POLYESTER (LOW FILM WITH REQUIRED PRIMER) COMMODITY
ULTRA, PRIME, PRIME FLUROPON, AND STANDARD MATERIAL ARE COVERED BY SEPARATE WARRANTIES.

- This Warranty applies if any of the following Warranty Conditions occurs: a) Within 10 years from the date of application of the paint, Polyester exhibits cracking, flaking or peeling (loss of adhesion) to an extent that is apparent on ordinary outdoor visual observation. Minute fracturing, which may occur in proper fabrication of the building parts, is not a covered Warranty Condition. Failure due to substrate corrosion is not a covered Warranty Condition.
- If a Warranty condition occurs and the other requirements of this Warranty are met, CSM will supply you with the following Warranty benefits:

CSM will pay for labor and material reasonably necessary to repaint, repair or replace, at our option, the metal panels showing the Warranty Conditions. The Warranty Benefits shall not exceed the original purchase price of the affected metal panels (not including any accessories or attachments) or the remedy provided in any other warranty provided to the building owner, whichever is less, even if our limited warranty fails of its essential purpose. This Warranty will continue to apply to any metal panels that were repainted, repaired or replaced due to a Warranty Condition, but only for the unexpired portion of the Warranty period applicable to the original part.
- CSM cannot control the circumstances of application. Therefore, this Limited Warranty applies only when Polyester coil coatings are properly applied (according to the application instructions in CSM's then-current Technical Data Sheet) to a properly pre-treated and primed substrate (HDG Steel (G90/G60), Galvalume, and Aluminum) that is fabricated into commercial or industrial building parts. CSM does not warrant the use of Polyester coil coatings with non-CSM coatings. Warranty Benefits are available only for all-CSM coating systems. Also, because some colors may not meet our standards, CSM will inform you in writing at the time of color matching if the color you have selected is not an approved color.
- To receive Warranty Benefits for a Warranty Condition, you must:
 - Send written notice of the Warranty Condition within thirty days of the appearance of any detectable defect to: Vice President, Coil and Extrusion, The CSM Corporation
 - Provide access to the affected panels and site.
 - Assist us as necessary in determining the exact cause of failure.
 - Provide such documentation as we shall request to confirm the Warranty Condition, including records sufficient to identify the batch number and application date of the Polyester coating involved; and production records and quality control records from your coater showing compliance with our application specifications and the results of tests required by those specifications.
- We are not responsible and provide no Warranty Benefits, for any damage or condition resulting from circumstances beyond our control, including any of the following:
 - Acts of God, falling objects, explosions, fire, external forces or other such similar or dissimilar circumstances beyond CSM's control
 - Harmful fumes or foreign substances in the atmosphere, or salt spray
 - Failure to apply Polyester coil coatings in accordance with our specifications and instructions as outlined on our then-current published technical data sheets;
 - Improper treatment or defects in the substrate metal or in its fabrication, or embossing. Any corrosion or loss of adhesion as a result of the embossing process
 - Significant differences in insulation below coated metal panel;
 - Polyester which has been damaged due to moisture entrapment in coils and/or bundles during transit or storage or which has been stored or installed in such a way that allows standing water on the coating;
 - Failures or damage resulting from corrosion at cut edges or failure of the metal substrate;
 - Development of any other condition between the coating and the substrate which causes the coating to degrade or delaminate, including any failure or deficiency in the cleaning process or pretreatment;
 - Polyester that has been stored/installed in such a way that allows contact with animals or animal waste.
 - Mishandling of Polyester or of any substrate coated with it, including abuse, alteration, modification, improper use, or storage;
 - Where materials / items such as snow guards and solar panels are attached / adhered to the product;
- No Warranty is provided for Polyester on any substrate that is subjected to sea spray or installed on property located 1,500 or fewer feet from a salt-water environment.
- If chrome free pretreatment is used, warranty for adhesion must be validated by sample testing of production material. Material must pass AAMA 2605 sec. 8.4.1.4 Boiling Water Adhesion. Following topcoat application a sample must undergo a twenty (20) minute boiling water immersion crosshatch; sample within 5 minutes of removal from the boiling water/evaluate adhesion in the cross hatched area per AAMA sec. 8.4.1.2 Tape Pull-Off (ASTM D3359 Method B)/Result must be 5B, no tape off. Use of chrome free pretreatment with Galvalume voids warranty.
- This warranty applies only to building parts installed on buildings within the Continental United States, Alaska and Canada. This Warranty will automatically expire upon any change or transfer of ownership of the property on which the metal coated with Polyester is originally installed.
- This is our only warranty concerning Polyester coil coatings. Except for this Warranty, WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED AND DISCLAIM ALL IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR FREEDOM FROM PATENT INFRINGEMENT. CSM WILL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. We have no other liability with respect to Polyester coil coatings, whether based on warranty, negligence or any other legal theory.
- This is our complete warranty. It lists all of CSM's obligations regarding Polyester coil coatings purchased by you on or after the effective date shown below. It is only for your benefit and you may not assign it to any other person or entity. CSM makes no warranty to your customers, and is not responsible for any warranty you choose to provide to your customers concerning the performance of Polyester coil coatings. CSM may change or discontinue this Warranty by providing you with 30 days advance written notice. Any changes will apply only to Polyester coil coatings sold to you after the notice period expires. This warranty shall be governed by Minnesota law, but not its conflict of law rules.

**This warranty is for you to fill out and keep for your records.
Please do not mail the warranty to us.**

You may also register your warranty online to receive a registration number.
The registration number will be used reference your project if you ever need to contact us.

Optional online registration available at:
centralstatesmfg.com/warranties

CENTRAL STATES ORDER NUMBER* OR PROJECT NUMBER

WARRANTY REGISTRATION NUMBER

CONTRACTOR/INSTALLER NAME

DATE

OWNER'S NAME

STRUCTURE'S ADDRESS

STATE/ZIP

*Ask your contractor/installer for the order number. The order number can be found on the material package label and the order verification paperwork.

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