

40-YEAR LIMITED PAINT WARRANTY

SUPER DURABLE POLYESTER



171 NAPLES ST. - TONTITOWN, AR 72762
800-356-2733

LIMITED WARRANTY AND LIMITATION OF LIABILITY FOR CENTRAL STATES MANUFACTURING (CSM)
ROLLUP DOORS AND HALLWAYS.

THIS WARRANTY COVERS SUPER DURABLE POLYESTER MATERIAL ONLY.
ULTRA, PRIME, PRIME FLUROPON, AND THRIFTY MATERIAL ARE COVERED BY SEPARATE WARRANTIES.

- A) CSM warrants that the color-coated finish applied to its Rollup Door and Hallway systems will not, within a period of forty years after installation or forty years and one month after the date of shipment (whichever comes first), crack, check, peel or lose adhesion. This does NOT include minute fracturing, which may occur in proper fabrication of the building parts. Failure due to substrate corrosion is excluded. This warranty does not apply to the reverse side finish of the product.
- B) CSM also warrants that the color-coated finish applied to its door and hallway systems will not, within a period of thirty years after installation or a period of thirty years and one month after the date of shipment (whichever comes first), chalk or lose color according to the following grids. Additionally, chalk ratings are measured in accordance with the standard procedures specified in ASTM-D-4214-98 method D659. Color (fade) ratings are measured in accordance with the standard procedures specified in ASTM-D-2244-02. Color change shall be measured on an exposed painted surface that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed painted surface. It is understood that fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements.

ROLLUP DOORS AND HALLWAYS: Color 6 / Chalk 7

- C) **DISCLAIMER OF WARRANTY:** THE EXPRESS WARRANTY STATED HEREIN IS THE EXCLUSIVE WARRANTY APPLICABLE TO CSM ROLLUP DOOR AND HALLWAY SYSTEMS. CSM MAKES NO WARRANTIES OR GUARANTEES, EITHER EXPRESSED OR IMPLIED, BEYOND THE FACE HEREOF INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. CSM SHALL HAVE NO OTHER LIABILITY WITH RESPECT THERETO. This warranty will apply to those panels refinished or replaced but only for the period of time left on the original warranty. No employee or representative of CSM is authorized to change this limited warranty in any way or grant any other warranty regarding the product.
- D) **LIMITATION OF LIABILITY:** THE EXCLUSIVE REMEDY FOR ANY AND ALL CLAIMS ARISING FROM THIS LIMITED WARRANTY SHALL BE LIMITED TO CSM REFINISHING OR REPLACING DEFECTIVE PANELS OR REFUNDING THE PURCHASE PRICE OF SUCH COMPONENTS AND ASSEMBLIES AS CSM SHALL ELECT. CSM SHALL NOT BE LIABLE FOR ANY LOSSES, DAMAGES, OR EXPENSES, WHETHER DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. IF OUR SUPER DURABLE POLYESTER COATINGS FAIL TO COMPLY WITH OUR LIMITED WARRANTY, WE WILL PAY FOR THE LABOR AND THE MATERIALS REASONABLY NECESSARY TO REPAINT, REPAIR OR REPLACE, AT OUR OPTION, THE BUILDING PART SHOWING THE FAILURE. CSM'S TOTAL LIABILITY IS EXPRESSLY LIMITED TO THE PURCHASE PRICE OF THE CSM STEEL ROLLUP DOORS AND HALLWAY SYSTEMS.
- E) Claims under this warranty must be made in writing to CSM at the address set forth above within 30 days after the discovery of the defect. The notice to CSM shall include adequate identification of the material involved, nature of the claimed defect, date of the installation, date of shipment and order number. Failure of the claimant to provide such information in the time provided shall be deemed as a waiver of the claimant's rights herein. CSM shall have an additional 30 days to inspect the CSM steel Rollup Doors and Hallway systems before any further action shall be taken.
- F) CSM does not warrant or guarantee the interior or reversed side finish or pre-painted materials used for interior application with the exception of hallway systems.
- G) CSM does not warrant or guarantee claims arising from damage to components due to exposure to salt and salt water, water spray, corrosive or harmful chemicals (whether solids, liquids or gases), airborne contaminants, hail or other agents of a similar nature. Warranty is not valid on a property located 1,500 or fewer feet from a salt water environment.
- H) CSM does not warrant or guarantee claims arising from the following:
- a) Damage or defects caused by acts of God, falling objects, external forces, explosion, fire, riots, civil commotion, acts of war, excessive radiation, or other similar or dissimilar occurrences beyond CSM's control.
 - b) Minor hairline cracking of the paint finish.
 - c) Defects or damages to the painted Rollup Doors and Hallway systems caused by handling, shipping, transit, processing, storage or installation; damage due to failure of the substrate.
 - d) Damage caused by moisture or other contamination prior to installation.
 - e) Steel shavings or minute iron particles from sawing sparks that come in contact with the painted surface.
 - f) Non-vertical panels that don't have an adequate degree of pitch so as not to allow any free standing or accumulation of standing water.
 - g) Stored or installed in a way that allows for contact with animals or animal waste.
 - h) Deterioration to the panels caused directly or indirectly by panel contact with fasteners. The selection of suitable fasteners rests solely with the buyer.
 - i) Weather uniformity under non-uniform conditions.
 - j) Unusual harmful fumes, chemically aggressive environment, foreign substances in the atmosphere, standing water or direct salt spray.
 - k) Damage due to chemically treated or wet lumber.
- I) The warranty applies to components installed in the continental United States, Alaska, and Canada.
- J) CSM extends this warranty solely to the buyer. Further, it is applicable only to the original owner of any structure where the material is installed.
- K) This warranty is not transferable and non-assignable after one year from date of install.

This warranty is for you to fill out and keep for your records.
Please do not mail the warranty to us.

You may also register your warranty online to receive a registration number.
The registration number will be used reference your project if you ever need to contact us.

Optional online registration available at:
centralstatesco.com/warranties

CENTRAL STATES ORDER NUMBER* OR PROJECT NUMBER

WARRANTY REGISTRATION NUMBER

CONTRACTOR/INSTALLER NAME

DATE

OWNER'S NAME

STRUCTURE'S ADDRESS

STATE/ZIP

*Ask your contractor/installer for the order number. The order number can be found on the material package label and the order verification paperwork.

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